

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902818

Credit Memo Amount: \$117.56

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4812297-1QVAR 4823247-1QVAR Cust. PO #: 6944219R 6941314C

Check #: 2201754 Invoice #: _____

AR Ref #: 12153446

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____