

# Chargeback Credit Memo Request Form

Date: 12/18/2019 Chargeback Case #: CB1902817

Credit Memo Amount: \$50.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4809646-1QVAR 4809714-1QVAR Cust. PO #: 6935563R 6926141C

Check #: 2201754 Invoice #: \_\_\_\_\_

AR Ref #: 12153444

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: \_\_\_\_\_

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: JCP partially paid \$50 for this shortage

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_