

# Chargeback Credit Memo Request Form

Date: 2/13/2020 Chargeback Case #: CB1902812

Credit Memo Amount: \$15.00

Customer ID: MACYAPL03 Customer Name: Macy's MMG APPAREL

Chargeback Ref #: 30101433 Cust. PO #: \_\_\_\_\_

Check #: 1819408 Invoice #: \_\_\_\_\_

AR Ref #: 12153678

Chargeback Reason: Damaged merchandise

Division Code: APL Division Name: Apparel(20)

Violation Description: Shipment Quality Issue

Detailed Description: damage

Investigator: Alexa Wang

Responsible Party: China Production

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_