

Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB1902811

Credit Memo Amount: \$3,441.30

Customer ID: MACYAPL03 Customer Name: Macy's MMG APPAREL

Chargeback Ref #: 4841550 4841545 Cust. PO #: 9432281 9431731

Check #: 1819408 Invoice #: _____

AR Ref #: 12153696

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: We disputed this chargeback since October 2019 but Macy's did not respond and refused to pay us back. This is shipment from 8/26/2019 - Given the age of shipment and #s of attempt we tried to get an update from Macy's, this is over 7 months and we have exhausted all possibility to recover the money. Request credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____