

Chargeback Credit Memo Request Form

Date: 11/27/2019 Chargeback Case #: CB1902810

Credit Memo Amount: \$31.40

Customer ID: MACY06 Customer Name: Macy's CFC01

Chargeback Ref #: 4844266 4844265 4847499 Cust. PO #: 9590968 9590788 9479368

Check #: 1819408 Invoice #: _____

AR Ref #: 12153694

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Macy's partially paid then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____