

# Chargeback Credit Memo Request Form

Date: 12/27/2019 Chargeback Case #: CB1902806

Credit Memo Amount: \$923.94

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30254856SC 30254857SC 30258448SC Cust. PO #: \_\_\_\_\_

Check #: 108707102 Invoice #: 30254856 30254857 30258448

AR Ref #: 84027

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_