

Chargeback Credit Memo Request Form

Date: 2/12/2020 Chargeback Case #: CB1902805

Credit Memo Amount: \$535.92

Customer ID: BEALLS Customer Name: Beall's Outlet Stores, Inc.

Chargeback Ref #: 0000650972 Cust. PO #: 0771578

Check #: 174047 Invoice #: _____

AR Ref #: 12153660

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV4

Note: passed 60 days dispute window, last day to dispute 12/15/2019 and Savannah did not complete investigation until 2/12/2020

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____