

Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB1902804

Credit Memo Amount: \$1,641.24

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30234642SC 30235740SC 30235741SC 30235742SC 302357 Cust. PO #: 86KA8NMH 1XQ1TMBB 3JU1OQMR 3NUC1QSY 7IL6T6LL 1396K

Check #: 108551606 Invoice #: _____

AR Ref #: 83861

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Reclaim to Customer

Note: Amazon paid us back \$1,737.01 denied the rest. Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____