

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902801

Credit Memo Amount: \$206.71

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30187213PC Cust. PO #: 25FW65TI

Check #: 108551606 Invoice #: _____

AR Ref #: 83859

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: Price Claim

Investigator: Snowy (Jie) Chen

Responsible Party: US Production

Note: dispute denied by Amazon as they claim it is a valid price reduction. Snowy do not have further evidence to re-challenge, we will have to close it.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____