

Chargeback Credit Memo Request Form

Date: 10/23/2019 Chargeback Case #: CB1902799

Credit Memo Amount: \$395.31

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2168020712 2351699812 2351699813 Cust. PO #: 21680207 23516998 37248133
2351699814

Check #: 1819408 Invoice #: 29937276 29958002

AR Ref #: 84075

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____