

Chargeback Credit Memo Request Form

Date: 10/23/2019 Chargeback Case #: CB1902798

Credit Memo Amount: \$12.17

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4941543112 Cust. PO #: 49415431

Check #: 1819408 Invoice #: 30504348

AR Ref #: 84075

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____