

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1902797

Credit Memo Amount: \$70.88

Customer ID: BLOOM02 Customer Name: Bloomingdales.com (Dropship) 02

Chargeback Ref #: 4755717912 Cust. PO #: 47557179

Check #: 1819408 Invoice #: 30463155

AR Ref #: 84084

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: Valid for Returns Credit - Not a chargeback. Bloomingdale's & Macy's have same standard Sales Agreement for Drop Ship returns.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____