

# Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1902796

Credit Memo Amount: \$193.50

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 30094792 Cust. PO #: 4491287

Check #: 1819408 Invoice #: 30094792

AR Ref #: 12153688

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-ASN

Detailed Description: No/Unusable ASN-per ctn charge  
No/Unusable ASN at Mdse Recpt.

Investigator: Wee Ong

Responsible Party: Warehouse-WD2

Note: Valid - It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_