

Chargeback Credit Memo Request Form

Date: 12/2/2019 Chargeback Case #: CB1902792

Credit Memo Amount: \$16.70

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 30091420 Cust. PO #: 3938878

Check #: 1819408 Invoice #: 30091420

AR Ref #: 12153672

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: No/Unusable ASN at Mdse Recpt.
No/Unusable ASN-per ctn charge

Investigator: Wee Ong

Responsible Party: EDI

Note: Macy's partially paid then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____