

# Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1902789

Credit Memo Amount: \$882.11

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30137152SC 30186569SC Cust. PO #: 311NIULU 28DFMPCG

Check #: 108445807 Invoice #: \_\_\_\_\_

AR Ref #: 83845

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$404.95 denied the rest - Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_