

Chargeback Credit Memo Request Form

Date: 2/4/2020 Chargeback Case #: CB1902787

Credit Memo Amount: \$1,205.89

Customer ID: BEALLS Customer Name: Beall's Outlet Stores, Inc.

Chargeback Ref #: 0000639962 Cust. PO #: 0751605

Check #: 173538 Invoice #: _____

AR Ref #: 12153270

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Freight

Detailed Description: freight

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid - Charge Back Validated. Former OP Coordinator failed to update ship to address per routing instructions. This resulted in shipment being sent to incorrect address. Corrective action has been taken.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____