

# Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB1902782

Credit Memo Amount: \$90.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 30061649 30061650 30061651 Cust. PO #:   
30061657 30061670

Check #: 1817199 Invoice #:

AR Ref #: 12153548

Chargeback Reason: Damaged merchandise

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: DM-CHARGE WORKROOM OFFSETS

Investigator: Helen Chen

Responsible Party: US Production

Note: valid per Helen Chen, since Macy's is not paying us back on these defectives we will accept it

Requestor's Note:

Requested by:  Date:

Approved by:  Date: