

# Chargeback Credit Memo Request Form

Date: 10/23/2019 Chargeback Case #: CB1902778

Credit Memo Amount: \$467.52

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS183155014/CS184875974 Cust. PO #: CS183155014/CS184875974

Check #: 2336587 Invoice #: \_\_\_\_\_

AR Ref #: 84004

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: Mis-shipped  
Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_