

# Chargeback Credit Memo Request Form

Date: 10/25/2019 Chargeback Case #: CB1902774

Credit Memo Amount: \$28.80

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4832197 Cust. PO #: 4145051

Check #: 1817199 Invoice #: \_\_\_\_\_

AR Ref #: 12153562

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: BELOW \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_