

# Chargeback Credit Memo Request Form

Date: 10/23/2019 Chargeback Case #: CB1902769

Credit Memo Amount: \$889.69

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS180203565-CS181672460 Cust. PO #: see attached

Check #: 2336587 Invoice #: \_\_\_\_\_

AR Ref #: 83994

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: short ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid - tracking show no moving status, likely item never ship and we have no POD to dispute

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_