

Chargeback Credit Memo Request Form

Date: 10/25/2019 Chargeback Case #: CB1902768

Credit Memo Amount: \$393.29

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS178837001-CS181803694 Cust. PO #: see attached

Check #: 2336587 Invoice #: _____

AR Ref #: 83994

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Incomplete shipment, CS approved credit no trailer was assigned; no EEC Carrier Scan/ Delievery date.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____