

Chargeback Credit Memo Request Form

Date: 10/25/2019 Chargeback Case #: CB1902765

Credit Memo Amount: \$145.57

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4023765812 4238698112 4428627412 4464320212 Cust. PO #: 40237658 42386981 44286274 44643202

Check #: 1817199 Invoice #: 30318803 30389705 30413843 30418835

AR Ref #: 83967

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____