

# Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB1902762

Credit Memo Amount: \$100.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 29845100 Cust. PO #: 3214979

Check #: 1817199 Invoice #: 29845100

AR Ref #: 12153558

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-ASN

Detailed Description: 89 NO ASN AT TIME OF PROCESSING

Investigator: Wee Ong

Responsible Party: Warehouse-WD2

Note: dispute denied, no other evidence to re-challenge. It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_