

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1902760

Credit Memo Amount: \$500.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 29857073 29857074 29857075 Cust. PO #: 9385181 9476971 9477051 9476901
29859993 29859994 9476841

Check #: 1817199 Invoice #: 29857073 29857074 29857075 29859993
29859994

AR Ref #: 12153558

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: Late /856

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: dispute denied by Macy's, shipped late and no other evidence to re-challenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____