

Chargeback Credit Memo Request Form

Date: 1/24/2020 Chargeback Case #: CB1902750

Credit Memo Amount: \$350.00

Customer ID: STEIN Customer Name: Stein Mart

Chargeback Ref #: RC1692798 Cust. PO #: 735413

Check #: 38127 Invoice #: _____

AR Ref #: 12153322

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Incorrect/Adjusted Shipment Details

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: passed 60 days dispute window, deducted on 10/8/2019 and WOD did not complete until 1/23/2020

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____