

# Chargeback Credit Memo Request Form

Date: 12/18/2019 Chargeback Case #: CB1902749

Credit Memo Amount: \$350.00

Customer ID: STEIN Customer Name: Stein Mart

Chargeback Ref #: RC1692790 Cust. PO #: 808702

Check #: 38127 Invoice #: \_\_\_\_\_

AR Ref #: 12153322

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: Incorrect/Adjusted Shipment Details

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid late ship - The PO shipped after the cancel date  
Actual ship date 9/26/2019  
Cancel date 10/2/2019  
SV3 ship date 10/4/2019

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_