

Chargeback Credit Memo Request Form

Date: 10/22/2019 Chargeback Case #: CB1902742

Credit Memo Amount: \$66.86

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA179685485/CA180149082 Cust. PO #: CA179685485/CA180149082

Check #: 2327000 Invoice #: _____

AR Ref #: 83811

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - Mis-ship, customer received wrong item CS approved credit as not cost effective to recover the item

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____