

# Chargeback Credit Memo Request Form

Date: 10/23/2019 Chargeback Case #: CB1902737

Credit Memo Amount: \$290.62

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS182575864/CS184130913/CS184326537/CS184526678 Cust. PO #: CS182575864/CS184130913/CS184326537/CS184526678

Check #: 2327000 Invoice #: \_\_\_\_\_

AR Ref #: 83829

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: Mis Information  
Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_