

# Chargeback Credit Memo Request Form

Date: 10/21/2019 Chargeback Case #: CB1902729

Credit Memo Amount: \$20.00

Customer ID: KIRKLANDDS Customer Name: Kirkland's Inc. (Drop Ship)

Chargeback Ref #: SLA S WKE 08/23/19 Cust. PO #: 30542757 30544453

Check #: 1035286 Invoice #: \_\_\_\_\_

AR Ref #: 83887

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late ship

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid. Orders shipped late out of Savannah.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_