

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902724

Credit Memo Amount: \$375.37

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R465550204SHTG Cust. PO #: 12389608

Check #: 25888 Invoice #: _____

AR Ref #: 12153312

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Susan Zhao

Responsible Party: China Production

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____