

Chargeback Credit Memo Request Form

Date: 3/25/2020 Chargeback Case #: CB1902721

Credit Memo Amount: \$923.11

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R162482110SHTG/R604998054SHTG/R907706055SHTG Cust. PO #: 12471296/12487067/12487066

Check #: 25888 Invoice #: _____

AR Ref #: 12153308

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Kohl's paid us back \$266.00 denied the rest. We have no other evidence to re-challenge since BOL/PL have already been submitted

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____