

Chargeback Credit Memo Request Form

Date: 10/23/2019 Chargeback Case #: CB1902719

Credit Memo Amount: \$20.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 261811845 261823538 261958335 Cust. PO #: _____
261958402 261997197

Check #: 82078 Invoice #: _____

AR Ref #: 83630

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: cancelled/ short ship

Investigator: Dung (David) Pham,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____