

Chargeback Credit Memo Request Form

Date: 10/14/2019 Chargeback Case #: CB1902717

Credit Memo Amount: \$10,862.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 9286266-9283580 Cust. PO #: 12390431/12390450/12471267

Check #: 25888 Invoice #: _____

AR Ref #: 12153345

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: IMPROPERLY PLACED GS1-128 LABEL
NO GS1 LABEL ON CARTON

Investigator: Susan Zhao

Responsible Party: Overseas Factory

Note: PER SUSAN: It is our Kohls CD heated blanket program , factory didn't put the UCC label on 2nd larget side of the carton per our regeust and cause the huge charge back. We have created claim to related orders and factory afford all related charge backs. RECLAIM WITH FACTORY, CLAIM #CKLP-190241,CKLP-190242

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____