

Chargeback Credit Memo Request Form

Date: 9/21/2020 Chargeback Case #: CB1902713

Credit Memo Amount: \$7,482.00

Customer ID: MACY04 Customer Name: Macy's CFC

Chargeback Ref #: 4815892 Cust. PO #: 9496048

Check #: 1814929 Invoice #: _____

AR Ref #: 12153142

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: Resent multiple times but Macy's did not pay us back on the shortages. This is deduction from 10/1/2019 and we have been fighting for one year long and no luck. We have no other option but to close it.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____