

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1902711

Credit Memo Amount: \$135.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 30027812 30029718 30030276 Cust. PO #: _____
30030315 30030860 30030

Check #: 1814929 Invoice #: _____

AR Ref #: 12153150

Chargeback Reason: Damaged merchandise

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: DM-CHARGE WORKROOM OFFSETS

Investigator: Helen Chen

Responsible Party: US Production

Note: per Helen Chen we will accept this since Macy's will not pay us back

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____