

Chargeback Credit Memo Request Form

Date: 10/14/2019 Chargeback Case #: CB1902700

Credit Memo Amount: \$468.37

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084094340VCBSINV Cust. PO #: see attached
1084094371VCBSINV

Check #: 108381794 Invoice #: _____

AR Ref #: 83580

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Packaging

Detailed Description: Prep - Suffocation Warning, POs: 1, Issues total: 1
Ship In Own Container, POs: 43, Issues total: 110

Investigator: Linda Qian, Snowy (Jie) Chen

Responsible Party: China Production

Note: valid per Snowy and Linda - these are not certified items, so it is ok to accept the packaging chargeback -

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____