

# Chargeback Credit Memo Request Form

Date: 10/10/2019 Chargeback Case #: CB1902694

Credit Memo Amount: \$15.00

Customer ID: BLK01 Customer Name: Belk - Drop Ship

Chargeback Ref #: CSDF20193218 Cust. PO #: 51201474

Check #: 1003424 Invoice #: \_\_\_\_\_

AR Ref #: 83014

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: Out of Stock

Investigator: \_\_\_\_\_

Responsible Party: Dot.com-Savannah

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_