

Chargeback Credit Memo Request Form

Date: 10/15/2019 Chargeback Case #: CB1902685

Credit Memo Amount: \$1,082.53

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS164905337-CS179339460 Cust. PO #: see attached

Check #: 2319264 Invoice #: _____

AR Ref #: 83522

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item, CS approved credit but didn't find it cost effective to retrieve.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____