

# Chargeback Credit Memo Request Form

Date: 10/18/2019 Chargeback Case #: CB1902684

Credit Memo Amount: \$179.43

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS179571448 Cust. PO #: CS179571448

Check #: 2319264 Invoice #: \_\_\_\_\_

AR Ref #: 12153158

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: Yinghua Gu

Responsible Party: US Production

Note: valid per Ying all missing parts chargeback for Wayfair are approved by Hellen.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_