

# Chargeback Credit Memo Request Form

Date: 10/23/2019 Chargeback Case #: CB1902674

Credit Memo Amount: \$342.96

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS180148406 Cust. PO #: CS180148406

Check #: 212319264 Invoice #: \_\_\_\_\_

AR Ref #: 83536

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Customer Return

Detailed Description: MISSING PARTS

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Missing components. Customer returned to WH.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_