

Chargeback Credit Memo Request Form

Date: 10/30/2019 Chargeback Case #: CB1902670

Credit Memo Amount: \$71.40

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 30001518 30032529 Cust. PO #: 5732162

Check #: 1814929 Invoice #: 30001518 30032529

AR Ref #: 12153148

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: DM-ST-DISTRIBUTION EXPENSE OFFSET

Investigator: Daisy Zhao,Jackie Guo,Luna Dai

Responsible Party: US Production

Note: Macy's partially paid then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____