

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1902667

Credit Memo Amount: \$104.98

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2403333812 4460539512 Cust. PO #: 24033338 44605395

Check #: 1814929 Invoice #: 2403333812 4460539512

AR Ref #: 83511

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid for Returns Credit per standard Sales RTV agreement for Macy's Drop Ship.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____