

# Chargeback Credit Memo Request Form

Date: 11/7/2019 Chargeback Case #: CB1902664

Credit Memo Amount: \$1,500.00

Customer ID: FREDMEYER Customer Name: Fred Meyer Stores

Chargeback Ref #: 701-ncf-0091437 701-NCF-0091426 701-NCF-0091432 Cust. PO #: 0001795787 0001795808 0001795786

Check #: 3434541 Invoice #: \_\_\_\_\_

AR Ref #: 12153116

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIPMENT

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Charge Back Validated. Order cancel date was 09/10/19. Shipment was routed to ship on 09/09/19. Carrier assigned pick-up date of 09/12/19. Distribution was not notified of late pick-up as required to obtain authorization from customer to ship past cancel date. OP Coordinator has been reprimanded and reminded of this requirement.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_