

# Chargeback Credit Memo Request Form

Date: 10/15/2019 Chargeback Case #: CB1902662

Credit Memo Amount: \$649.86

Customer ID: ATHOMEDO Customer Name: AT HOME DOMESTIC

Chargeback Ref #: AI-46031 AI-46037 AI-46033 AI-46036 AI-46032 AI-46 Cust. PO #: 1721524

Check #: ACH100419 Invoice #: \_\_\_\_\_

AR Ref #: 1215107

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: PO change - Quantity or SKU reduction to the confirmed PO

Investigator: Linda Di

Responsible Party: Overseas Factory

Note: valid, reclaim with factory CAHDM-190243

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_