

Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1902657

Credit Memo Amount: \$2,000.00

Customer ID: BLKPBV Customer Name: BELK PRIVATE BRAND VENDOR

Chargeback Ref #: C711919399350 C711919400734 Cust. PO #: 5634136
C711919401367 C7119194

Check #: 1004070 Invoice #: _____

AR Ref #: 12152827

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: shipped past cancel

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: SV2 production team did not have the order ready for the 8/30/2019 scheduled pick up. Carrier did not pick up shipment until 8/31/2019. Already informed Maronda chargeback is \$25 per PO + 5% unit cost per unit

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____