

# Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1902656

Credit Memo Amount: \$40.00

Customer ID: BLK Customer Name: Belk Stores

Chargeback Ref #: C889947517691 C889947632848 Cust. PO #: 5642793  
C889948969712 C9332761

Check #: 1004070 Invoice #: \_\_\_\_\_

AR Ref #: 5642793

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Mis-shipment

Detailed Description: BELK received additional carton at the DC

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - Per ASN Belk received more cartons than ordered on this shipment. Multiple order with the same PO numbers and carriers shipped this order. The shipment was not ready for scheduled pick up.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_