

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1902653

Credit Memo Amount: \$521.03

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30125509SC 30128630SC 30128633SC 30129100SC Cust. PO #: 3SBTYMPI 1S6R1AQI 7JD6JTSR 7HIEXPXC

Check #: 108056348 Invoice #: _____

AR Ref #: 83282

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: AMAZON PAID US BACK \$348.15 DENIED THE REST - We have no other evidence to re-challenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____