

# Chargeback Credit Memo Request Form

Date: 5/21/2020 Chargeback Case #: CB1902650

Credit Memo Amount: \$2,715.72

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30125895SC 30126557SC 30134349SC 30134967SC 301358 Cust. PO #: multiple POs

Check #: 108056348 Invoice #: \_\_\_\_\_

AR Ref #: 83282

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$1,587.50 denied the rest. This is deduction from 9/30/2019 and we have disputed it over 3 times, no other evidence can be provided and it is more than 6 months old.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_