

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1902647

Credit Memo Amount: \$161.59

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30104681PC 30126557PC 30138181PC 30156953PC Cust. PO #: MULTIPLE

Check #: 108056348 Invoice #: _____

AR Ref #: 83280

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: Price Claim

Investigator: Linda Qian,Snowy (Jie) Chen

Responsible Party: US Production

Note: price claim dispute denied, per Amazon price reduction at the time of shipment and we have no other evidence to re-challenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____