

Chargeback Credit Memo Request Form

Date: 10/3/2019 Chargeback Case #: CB1902646

Credit Memo Amount: \$114.35

Customer ID: WALMARTCA Customer Name: Wal-Mart Canada Corp.

Chargeback Ref #: 41991 41992 Cust. PO #: 1600400396 9900322865

Check #: 7421581 Invoice #: 41991 41992

AR Ref #: 11435

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: Price difference re-bill, customer did not pay

Investigator: _____

Responsible Party: Canada Office

Note: WMCA refused to pay price difference re-bill invoices; disputed with customer but denied. Request to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____